



Ohmstede, INC.
SINCE 1905
HEAT EXCHANGER FABRICATION AND MAINTENANCE

October 5, 2000

DMC Clad Metal Products, Division
551 Aspen Ridge Drive
Lafayette, CO 80026 USA

Attn: Beatriz Gutierrez

Re: Ohmstede P.O. No. 414368 Job 058709

Gentlemen:

We wish to express our sincere appreciation for your outstanding performance on the above referenced order. The clad tubesheets arrived on Friday, September 29, more than one month earlier than originally promised.

As requested, we were given weekly updates on the status of this order. Even with the delays caused by your sub-suppliers, DMC still managed to improve the delivery. The extra effort shown by Beatriz did not go unnoticed.

Again, thank you for coming through for us when we needed you and for the manner in which you handled this order. We look forward to working with you on future orders.

Sincerely,

Liz Sonnier, Purchasing
Ohmstede Inc., Lake Charles Plant

Cc: Mike Hamersly
Bo Bienvenu
Fred Ketchem

PLANT LOCATIONS

CORPORATE OFFICE
895 NORTH MAIN ST. 77701
P.O. BOX 2431
BEAUMONT, TEXAS 77704
PH. (409) 833-6375
TLX # 778425
ENGINEERING &
PURCHASING FAX (409) 833-4102
SALES FAX (409) 833-8755

410 FLATO ROAD
P.O. BOX 6807
CORPUS CHRISTI, TX 78466
PH. (512) 289-1701
FAX (512) 289-7728

12415 LA PORTE ROAD
P.O. BOX 817
LAPORTE, TX 77572
PH. (281) 471-4140
FAX (281) 471-5612

1750 SWISCO ROAD
P.O. BOX 1087
SULPHUR, LA 70684
PH. (318) 625-7122
FAX (318) 626-5304

4250 HWY. 30
P.O. BOX 76
SAINT GABRIEL, LA 70776
PH. (504) 642-6401
FAX (504) 642-6030